

INFORMATION ONLY

Lefebvre, Kathleen

From: Acker, Sheri <Sheri_Acker@comcast.com>
Sent: Wednesday, November 29, 2023 3:10 PM
Subject: Important Information—Comcast 2024 Price Changes
Attachments: 2024 Comcast Customer Notice.pdf; P077AX24.pdf; P084AX24.pdf

Dear Franchise Administrator,

At Comcast, we are always committed to delivering the entertainment and services that matter most to our customers, as well as exciting experiences they won't find anywhere else. We are also focused on making our Xfinity 10G Network stronger in order to meet our customers' current needs and future demands. As we continue to invest in our network, products, and services, the cost of doing business rises. Rising programming costs, most notably for broadcast TV and sports, continue to be the biggest factors driving price increases. While we absorb some of these costs, these fee increases affect service pricing. As a result, starting January 1, 2024, prices for certain services and fees will be increasing, including the Broadcast TV Fee and the Regional Sports Network Fee. Please see the attached Customer Notice for more information.

We know you may have questions about these changes. If I can be of any further assistance, please contact me at (503) 319-9304 or tim_goodman@comcast.com.

Sincerely,



Tim Goodman
Senior Director, Government & Regulatory Affairs
Pacific Northwest Region



Attachments: Customer Notice, Rate Change Detail

Important information regarding your Xfinity services and pricing

Effective January 1, 2024

XFINITY TV	Current	New
Broadcast TV Fee	\$27.80	\$32.20
Choice TV Select	\$37.50	\$43.50
Choice TV Select - with TV Box (Flex upgrade)	\$46.50	\$53.50

Xfinity Internet	Current	New
Connect	\$61.00	\$64.00
Connect More	\$73.00	\$76.00
Fast	\$83.00	\$86.00
Superfast	\$93.00	\$96.00
Gigabit	\$103.00	\$106.00
Gigabit Extra	\$113.00	\$116.00

Xfinity Home	Current	New
Pro Protection	\$50.00	\$55.00
Pro Protection Plus	\$60.00	\$65.00

Xfinity Equipment	Current	New
TV Box (Includes Remote)	\$9.00	\$10.00
TV Adapter for Primary TV (Includes Remote)	\$9.00	\$10.00

Miscellaneous	Current	New
Regional Sports Fee - Popular TV and Sports & News	\$1.40	\$1.45
Regional Sports Fee - Ultimate TV	\$6.60	\$6.65

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Upcoming price changes to Xfinity services

Price changes effective January 1, 2024

Dear Janis,

Thank you for trusting Xfinity to provide you with the most reliable internet and ultimate entertainment experience. We continue to make investments to bring you and our other valued customers the latest technology and features, including our smarter, faster, and more reliable Xfinity 10G Network.

As we work to bring you the best services possible, we also regularly review our prices and update them in response to the rising costs of programming and increases in other expenses impacting our services. As a result, your Xfinity bill could be changing as of your next billing statement. We remain committed to bringing you the best value for your service, which includes:

- A future-ready network built to deliver multi-gig internet speeds
- Free movies, shows and entertainment available to Xfinity TV and Internet customers every week with "Free this Week," which includes unlocked content from premium providers
- Access to 22 million hotspots at no additional cost to help keep Xfinity Internet and Mobile customers connected on the go while saving on cellular data
- Special perks and experiences for all customers through Xfinity Rewards

Additional details about our price updates are available on the Important Information notice enclosed and/or the Additional Information section of your bill.

Payment options that support you when you need it

Xfinity is proud to participate in the Affordable Connectivity Program (ACP) which has allowed us to help families get connected to the internet and save on their monthly bill. The program provides qualified customers with a credit of up to \$30/mo (up to \$75/mo in Tribal Lands) towards internet and mobile service. Learn if you qualify and how to enroll at xfinity.com/acp.

Xfinity offers flexible payment options. If you are eligible, you will automatically see this option where you pay your bill online or when paying through the Xfinity App.

If you have questions about the upcoming changes, visit xfinity.com/pricechange and explore our Frequently Asked Questions.

As always, thank you for being an Xfinity customer.

Fastest mobile service: Based on consumer testing of mobile WiFi and cellular data performance from Ookla Speedtest Intelligence data in Q2 '23 for Comcast service areas and WiFi footprint, verified by Ookla for Comcast's analysis. If you currently have a promotional offer or minimum term contract with your services, those prices will stay the same throughout your promotional period or contract term. Equipment charges, charges for additional features, taxes, and other fees (including the Regional Sports Network Fee and Broadcast TV Fee), however, may change during your promotional period or contract term. When your promotion or contract term ends, your bill will reflect the then current standard package prices. Additionally, this notice is based on your subscription and services as of your current billing statement. Any changes made to your services after this bill date are not reflected.

Lefebvre, Kathleen

From: Epley, Jessica <jessica.epley@ziply.com>
Sent: Wednesday, December 6, 2023 12:16 PM
To: Gibbons, Rebecca
Subject: Important Message - Milenio, Multimedios, Mexicanal & Teleritmo Channels

December 6, 2023

Sent via electronic mail to rebecca.gibbons@portlandoregon.gov

Rebecca Gibbons
Mt. Hood Cable Regulatory Commission
1120 SW 5th Avenue, Suite 405
Portland, OR 97204

ZiPLY Fiber Cable Franchising Authorities:

In accordance with the requirements of Cable Franchise Agreement between your community and ZiPLY Fiber Northwest, LLC dba ZiPLY Fiber, we hereby provide notice of service changes, effective November 30, 2023. The following message will be published in subscribers' bills beginning December 7, 2023:

Oregon FIBER TV BILL MESSAGE –

Important update about ZiPLY Fiber TV programming – On November 30, 2023, Milenio TV (ch. 1550), Multimedios (ch. 1511/1516HD), Mexicanal (ch. 1592) and Teleritmo TV (ch. 1666), will no longer be part of ZiPLY Fiber's channel lineup due to changes by the programmer.

If you are ready to make the move to streaming TV, we're happy to work with you to find streaming alternatives. To learn more about streaming options please visit ziplyfiber.com/cutthecord. Thanks for choosing ZiPLY Fiber.

Washington FIBER TV BILL MESSAGE –

Important updates about ZiPLY Fiber TV programming – On November 30, 2023, Milenio TV (ch. 1550), Multimedios (ch. 1511/1516HD), Mexicanal (ch. 1592) and Teleritmo TV (ch. 1666), will no longer be part of our Fiber TV channel lineup due to changes by the programmer. On December 22, 2023, KING Twist (ch. 479) is sunsetting and will no longer be part of our channel lineup. Two corrections to your channel lineup: KING Quest is on ch. 461 (incorrectly listed as KING True Crime) and KING True Crime is on ch. 460 (incorrectly listed as KING Justice Network). We apologize for any confusion that this may have caused.

If you have any questions or concerns, please do not hesitate to contact me.

Sincerely,



Jessica Epley
VP - Regulatory & External Affairs



Mt. Hood Cable Regulatory Commission

Serving Multnomah County and the Cities of Fairview, Gresham, Portland, Troutdale & Wood Village

MEMORANDUM

For Commission Meeting: December 2023

To: Mt. Hood Cable Regulatory Commission

From: Kevin Block

RE: December 2023 Policy Update

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FCC NFPRM on “Junk Fees”

On December 13, 2023 the FCC voted to consider a Notice of Proposed Rulemaking that would propose rules to protect consumers from video service junk fees, including early termination fees and billing cycle fees. It was a party-line 3-2 vote. This vote will trigger a comment period of 30 days after the NFPRM is published in the Federal Register. There will also be a reply-comment period that will run for an additional 30 days after the comment period. Staff anticipates that NFPRM will be published shortly, and the comment period should be expected to end in mid-January. Staff is planning to participate in the comment period.

Local Authority (HR 3557) Update

No major updates beyond what was discussed at the retreat. It seems highly unlikely that this bill will go anywhere in 2023. We are cautiously optimistic that it will get lost in the busy legislative agenda for 2024; however, staff will continue to try and meet with our local delegations to discuss the highly detrimental impacts and misguided nature of this bill.

Link to bill text (<https://www.congress.gov/bill/118th-congress/house-bill/3557/actions?s=1&r=1&q=%7B%22search%22%3A%5B%22hr3557%22%5D%7D>)

HR 907 – Protecting Community Television Act

Based on discussions during the MHCRC Mini-retreat staff wants to provide some context for the Protecting Community Television Act. The Act would amend the Communications Act of 1934 to limit the definition of franchise fees to only a tax, fee, or other monetary assessment. This would prevent franchisees from including in-kind services such as PEG channels as part of the franchise fee.

HR 907 was introduced in the House of Representatives in February 2023. It was then referred to the Subcommittee on Communications and Technology in the Committee on Energy and Commerce. There has been no movement on the bill since then. The exact same process took place for an identical bill (HR 6219) back in 2021. HR 907 and HR 6219 were both introduced in direct response to the FCC’s 621 order.



Given the outcome of HR 6219 back in 2021 and the current composition of the Subcommittee, staff are not optimistic about the passage of HR 907. Staff will continue to monitor HR 907 and any future related legislation and will support it given the opportunity.

FCC Title II Reinstatement (Net Neutrality)

No new updates. The comment period for this draft ended on December 14th and reply comments period will end on January 17th.

FCC NFPRM on “All-in” Pricing

No additional updates

FCC Comments on Video Programming Landscape

No additional updates