

Frontier Rate Increase Notice - August 2018

Frontier is providing this notice to advise you that we will notify customers about a rate increase.

Each year TV networks increase the programming fees they charge Frontier for video content. We work hard to balance this economic reality with ensuring that our customers continue to receive the best programming options. Minimizing the impact of any price change is important to us.

To address the cost increases instituted by other Programmers, the rates for FiOS TV packages will increase effective with the bill cycle that begins on or about October 1, 2018. The affected plans and corresponding rates are listed in the table below.

Please note: these increases only affect our regular, non-promotional rates and subscribers currently under a promotional price or a Price Protection Plan will not be affected until their term expires.

	Current Rate	Increase	New Rate
FiOS TV Extreme	\$92.99	\$9.29	\$102.28
FiOS TV LaConexion	\$71.99	\$7.19	\$79.18
FiOS TV Locals	\$25.00 - \$25.99	\$2.50 - \$2.59	\$27.5 - \$28.58
FiOS TV Prime	\$81.99	\$8.19	\$90.18
FiOS TV Ultimate	\$103.99	\$10.39	\$114.38

Frontier will provide a personalized notice to impacted customers by bill message beginning September 1, 2018 and will advise that the rate increase will go into effect with their next bill cycle. A sample bill message is as follows:

“Important Video Services Information

Frontier negotiates hard with video content providers to bring you great entertainment at the best possible price. Due to the continuous rising cost of programming, we must periodically pass on those rate increases. Beginning with your next bill your video services will increase by *[customer specific amount will be provided here]* per month. This increase does not apply to customers with a promotion or price protection plan until their term expires. Questions? Please contact customer service.”

This communication is confidential. Frontier only sends and receives email on the basis of the terms set out at http://www.frontier.com/email_disclaimer.